

TERMINIX

TERMITE GUARANTEE

FOR:

Mennon, Greg
Re:1013,1011,1009,1007 Inspiration
PO Box 669
Ventura CA 93002-0669



TERMITE PLAN NUMBER:

2369 - 4732660

TERMITE PLAN BEGINS:

09/01/2004

TERMITE PLAN EXPIRES:

09/13/2005

CONCERNING PROPERTY AT:

1007,1009,1011,1013 INSPIRATION WAY
VENTURA CA 93001

SUMMARY OF CERTAIN TERMS AND CONDITIONS OF YOUR VALUABLE TERMITE PLAN

Terminix will provide the necessary service to help defend the identified property against the attack of drywood termites. The Plan does not defend against formosan termites (*Coptotermes* sp.) or subterranean termites.

During the term of the Plan, Terminix will ...

1. Reinspect the identified property at any time the Purchaser requests it, as required by your state regulatory agency, or when Terminix believes it is necessary.
2. Perform any further treatment found necessary free of charge.
3. Provide for repairs or replacement of new drywood termite damage to the structure of the identified property as long as the Plan is in force.

If new damage occurs during the Plan term, Terminix will, upon notification and inspection, arrange for the necessary repairs or replacement and pay the entire cost of labor and materials. New damage is defined as damage done by drywood termites subsequent to the inception date of the Plan; the definition excludes damage existing at the inception date and does not cover damage to building contents.

Any claim under the Plan must be made to Terminix during the Plan term or any extension thereof. Terminix is only obligated to make repairs under the Plan if a valid claim is made during the Plan term, including any extension thereof, and Purchaser must allow Terminix timely access to identified property for any purpose contemplated by the Plan, including but not limited to reinspections, whether the inspection was requested by the Purchaser or considered necessary by Terminix.

Unless live termites are found in the damage area, the damage discovered is old damage and is not covered under the Plan.

See your original Termite Plan for additional conditions and limitations, which are incorporated herein by reference, and shall control in the event of any conflict with this Summary. The Plan provides for arbitration of any controversy or claim arising out of or relating to the Plan. A copy of the Plan is available from your local Terminix Service Center.

**TO RECEIVE SERVICE, CONTACT YOUR LOCAL TERMINIX CENTER.
OR CALL 24 HOURS: 1-800-TERMINIX (1-800-837-6464).**

Our representatives can take your questions, comments and service requests at this toll-free number, 365 days a year.
IMPORTANT: Please keep this document in a safe place; you may need to present it at the time of service.



Enjoy guaranteed defense from future termite problems ...with warm wishes from your friends at Terminix.

161.1.39943 62331S11.0ce
Mennon, Greg
Re:1013,1011,1009,1007 Inspiration
PO Box 669
Ventura CA 93002-0669



Dear Terminix Customer,

Thank you for choosing Terminix to help solve your recent termite problem. You made a wise decision that will help protect your budget, your peace of mind, and the investment you have made in your home.

As the company that pioneered termite control in 1927 — and the world leader in termite control today — Terminix automatically guarantees to help defend your home against termite reinfestation for one full year.

This means that throughout the coming year, we will reinspect your home upon request, as required by your state regulatory agency, or when Terminix believes it is necessary. And Terminix will provide any additional termite control measures determined to be necessary — all at no cost to you. The Terms and Conditions on the enclosed Guarantee includes the main features of your Terminix Termite Plan. The original Termite Plan delivered at the time of your original service includes the full details.

Please review the enclosed document, and keep it in a safe place.

It's important to know that you may continue your Terminix Plan after the one-year-period is over, for just a fraction of the original price you paid Terminix to control termites. What's more, the Terminix Termite Plan on your property cannot be canceled by Terminix for as long as you maintain your Termite Plan. And the renewal fee is guaranteed not to increase for 3 years from the date of your original termite treatment.

The option of annually extending your Terminix Termite Plan is particularly attractive when you consider how termites operate. While your home is now defended by an effective residual chemical barrier/termite baiting system, the natural foraging behavior of termite colonies presents a continuous risk to your home and may make additional termite control necessary in the future. Best of all, as long as you renew your Terminix Termite Plan, all future termite inspections and control measures are free (see original termite plan for details)!

Should you need service, just call your local Terminix center —
or dial our 24-hour "hotline": 1-800-TERMINIX.

We're available at this toll-free number day and night, 365 days a year, to answer your questions and help arrange additional service.

We appreciate the confidence you have placed in Terminix, and we look forward to serving you in the months and years to come.

Most sincerely,

Albert Cantu
President

